

Payment – Terms and Conditions

The Terms and Conditions outlined below refer to the arrangements of online payment between Al Ansar International School (AAIS), and the “Customer” accessing the Online Payment System or Gateway available on the AAIS website. The term “Service” refers to any request made, and paid for, by the Customer for a specific offering by AAIS on the Online Payment System or Gateway.

Services Provided and Pricing

AAIS provides the following services via the Online Payment System:

- ✓ Tuition Fee Payments, in part or full, can be made via the Online Payment System.
- ✓ Academic, Educational platforms, Books, School Uniform.
- ✓ Transportation Fee payments & Seat Reservation.
- ✓ Examination Fee payments: Entrance Exam, Cambridge Exam & International Benchmark Exam.
- ✓ Transcripts, Completion letters; previous academic year Report-cards, NOC, Attestation, Good conduct certificate.
- ✓ Activities, Trips and class-Photographs, etc.

AAIS reserves the right to add, modify or delete services based on identified needs, and without any prior notification to Customers.

AAIS also has the right to make changes to the cost of services, at any point of time, which will be effective at the time of publication on the website.

AAIS will not deal with or provide any services or products to any Office of Foreign Assets Control (OFAC) sanctioned countries in accordance with UAE law.

Method of Payment

AAIS accepts online payments using VISA and MasterCard credit/debit cards in AED only. AAIS reserves the right to accept or decline credit/debit card types.



Delivery Policy

Customers will collect processed documents directly from AAIS unless other arrangements have been made, and applicable fees charged.

Return and Refund Policy

Refunds cannot be made once an order has been processed, except for tuition fees. Refer to the [Fee Payment Policy](https://www.alansarschool.net/fee-details/) - <https://www.alansarschool.net/fee-details/> for detailed information regarding tuition fee refunds.

In line with the Fee Payment Policy, where a Customer is eligible for a refund, AAIS will only refund tuition fees, in accordance with the SPEA Policy, through the original mode of payment.

If the payment is made via POS-system or by Online Fee Payment, then the amount will be refunded only after deduction of collection-fee from the ADIB bank.

Cancellation and Replacement Policy

Services (e.g. academic transcript) cannot be cancelled once an order has been processed, and any requests to replace a service will incur the relevant fee as outlined in Fee Payment Policy.

Minors

Any Customer using the website who is a minor (under the age of 18) shall not be able to make any transactions.

Privacy Policy

All credit/debit card details and personally identifiable information will NOT be stored, sold, shared, rented or leased to any third parties.

Website Policies, Terms and Conditions

Occasionally there may be changes and updated information to the website's policies, terms and conditions. Customers are therefore encouraged to visit the AAIS website/PORTAL regularly in order to be updated on any changes made. Modifications will be effective on the day they are posted.

Country of Merchant Domicile

AAIS is domiciled in the SHARJAH in the United Arab Emirates (UAE).

Governing Law and Jurisdiction

Any purchase, AAIS dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of the UAE

changes in terms and conditions are applicable